DispatchTrack

PacWest
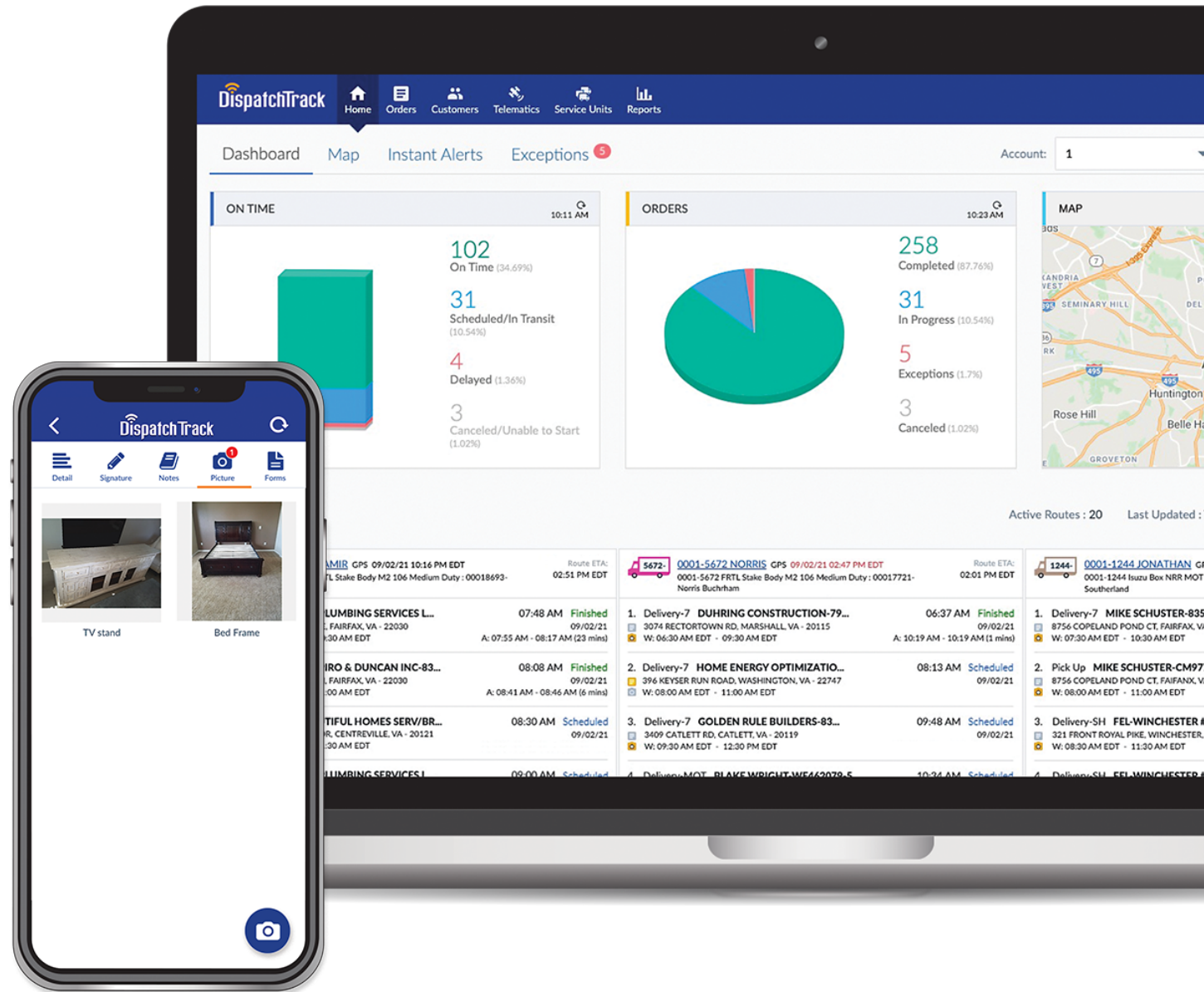Systems Supply Ltd.

Customized Solution

Features / Pricing / Support / Onboarding

Requested Features

- Managing time windows to better accommodate customers and provide login portal to keep sales team informed

- Dispatch orders to specific trucks

- Photographic proof of delivery

- Customer notifications of delivery status via text

- Ability to assign last minute orders to trucks

- Account management — streamlined orders for different locations with changes centralized for better transparency.

DispatchTrack Pricing

START UP COSTS – ONE TIME FEE	
$100.00 (USD)	Initial Configuration & Setup (per vehicle)
$250.00 (USD)	Training & Onboarding Fee

MONTHLY COSTS – PER VEHICLE	
$60.00 (USD)	Base Platform*
Custom packages for customer text notifications	

Base Platform description in next slide

"DispatchTrack has helped us save more than $120,000 in 2 years—and that's before we even put a number on the time savings."

Jimmy Perez
Vice President Operations

DispatchTrack Base Platform

- Real-time visibility
- Custom alerts
- Unlimited users and data
- Photographic POD
- Digital signature capture
- Optimized routing, scheduling, and loading
- Custom driver and delivery reporting/KPIs
- GPS tracking, geofencing, and geo hotspots

DispatchTrack Support

- 24/7 Customer Support

- Assigned account manager

- API documentation

- Regular new features and upgrades

- Additional training provided at no cost

- System integration support

- Troubleshooting

Call: **1-866-437-3573 ext. 2**

Email: **support@dispatchtrack.com**

www.dispatchtrack.com/company/support

DispatchTrack

Onboarding

- Data onboarding call

- Data organized in DispatchTrack

- Instance setup and testing

- Login creation

- Training scheduled

- Follow-up calls for quality assurance

- Monitoring during first live period

Thank You

DispatchTrack

The Customer Delivery Experience
and Last Mile Logistics Software

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